



Enduro-Tech™ Chemicals

On behalf of our entire EES Family of Companies, we believe the health, wellness, and safety of our employees, customers, suppliers, and communities is our top priority. We've been closely monitoring public advisories and updates and have taken multiple steps to do our part to slow the spread of Coronavirus (COVID-19).

We recognize the personal impact and uncertainty this situation may have, and our thoughts are with all of those who have been affected. In light of the concern regarding the spread of the COVID-19 virus, we have activated our company-wide Pandemic Response Plan, which includes:

- Following the guidance and recommendations of the Center for Disease Control (CDC), the World Health Organization (WHO), federal, provincial, state, and local government, health authorities, and relevant industry agencies
- Identifying key employees and teams to keep critical functions operating
- Identifying critical functions to minimize service interruptions
- Implementing our back-up logistics and service plans
- Maintaining active and ongoing communications with our suppliers
- Reducing non-essential travel
- Limiting large gatherings of employees

As a precautionary measure to limit the spread of the virus in our communities, we are limiting access to our buildings. Effective immediately, we ask that non-essential contractors, vendors, and other visitors to not enter company facilities. Any necessary communication concerning placing an order, viewing order status or viewing of documents should be handled electronically or by phone until further notice.

Inbound and outbound shipments will continue at our sites and will be safely coordinated and managed by our local on-site teams. In alignment with our effort to limit access to our facility, we are asking our customers that normally pick up their purchases to work with their representative to arrange a delivery or an alternative approach to get the material they need.

We are aware our companies play a critical role in your day-to-day business. Our plan is to continue to manufacture products and provide un-matched service to your company during this time. We take this responsibility seriously and are dedicated to servicing you while looking out for the safety of your employees, our employees, and the communities in which we operate.

Our company-wide Pandemic Response Plan was created to take the appropriate steps to help protect the health and well-being of our customers, employees, suppliers, and our communities. Thank you for your trust in our ability to service your company during this time.

We appreciate your business and we will keep you advised of any changes in our company-wide Pandemic Response Plan to the Coronavirus COVID-19.

Sincerely,

Leon Joyce
President & Chief Executive Officer